



DATE	
NAME OF STUDENT	
CONTACT DETAILS	
DATE OF INCIDENT	
COMPLAINT DETAILS	
STUDENT SIGNATURE	

PROPOSED SOLUTION (RESPONSE FROM MANAGEMENT)				
DATE OF ADVICE TO COMPLAINANT:				
REFERRED TO INDEPENDENT ADJUDICATION	Yes	ΠNο	DATE	
RESOLVED	Yes	No	DATE	
RTO COO - TRAINING SIGNATURE				